

Meet the Team

Grant PUD's Large Customer Care Team



Louis Szablya Senior Manager Large Customer Care

Louis began his career as an engineer, but transitioned to sales, marketing and business development.

He brings 35 years of experience working for utilities, marketers and vendors. He played a key role in the startup of five electric wholesale power marketers and has extensive experience in management and marketing with expertise in market analysis and strategic planning.

At Grant PUD Louis is focused on ensuring Grant PUD's large customer care team are helping provide the support and insight needed to help the utilities largest customers thrive in Grant County.



Diane Chestnut Project Specialist

Diane has spent her career in a variety of roles with Grant PUD, each focusing on engaging directly with customers. She has always enjoyed building and maintaining strong working relationships with those she serves.

As part of Grant PUD's large customer care team, Diane's goal is to provide outstanding service to meet the unique needs of each customer. She focuses on providing Grant PUD's largest customers with the tools and understanding they need to successfully run their local operations.

Diane and the large customer care team work closely with customers helping them understand Grant PUD's electrical system and operations, ensuring each company can make the best business decisions for their organization.



Shane Lunderville Business Development Manager

Shane has more than a decade of experience in utility planning, reliability, operations and industrial services. Shane has been with Grant PUD since 2007. As business development manager for Grant PUD, Shane provides expertise to industrial customers regarding new requests for electrical service. Within his current role, Shane works with new and existing customers from the start of a project until its completion. Throughout the process he works collaboratively with customers, providing insight and support that allows projects to stay on schedule and within budget.

Prior to his work within the utility industry, Shane spent more than 10 years working in the automotive manufacturing sector. During that time he specialized on automation, electrical and maintenance projects.



Baxter Gillette

Project Specialist

Baxter brings nearly 30 years of leadership experience in the energy industry to Grant PUD's large customer care team. Throughout his career he has been the project lead for a wide range of activities. His background includes energy trading, strategic planning, rate development, load forecasting, financial planning and more.

Baxter joined Grant PUD in 2015 and is currently focused on utilizing his knowledge of the utility and understanding of the industry to benefit Grant PUD's largest customers. His ability to apply his expertise allows him to help the customers he serves achieve their distinct business goals.

Baxter earned his MBA from the University of Texas at Austin and received a Bachelor of Arts in Economics from the University of Virginia.



Casey Sprouse

Key Accounts Manager

Casey has been serving Grant PUD customers since 2002 and working in the energy industry for more than 30 years. Today, Casey is a trusted energy advisor of industrial customers throughout Grant County. His role encompasses many elements, all of which allow him to serve as a main point of contact and advocate for customers. Casey provides an experienced understanding of the issues important to Grant PUD's industrial customers. He enjoys building collaborative relationships where he can creatively provide leading edge solutions to help customers achieve their business goals.

Casey began his career marketing wholesale energy. During the course of his profession, he has successfully fostered long-term relationships with customers by focusing on delivering value throughout all he does.



Kim Becht

Support Services for Large Customer Care

Kim joined Grant PUD in 2004, where she has worked directly with customers both large and small. Today she dedicates her time to supporting Grant PUD's largest customers and the PUD's Energy Services group. She takes pride in representing the organization and is passionate about making sure all of Grant PUD's customers receive the best possible service.

Grant PUD's industrial customers can look to her for assistance on a variety of topics. Kim is the go-to source for questions about power usage, billing info or other key items of importance to the businesses Grant PUD serves.

Previously Kim spent 11 years with Puget Sound Energy. While at Puget Sound Energy, her roles ranged from working as a meter reader to that of a customer service lead.