



Minutes of the Special Meeting of CWPU Unified Insurance Program UIP May 9, 2019

The special meeting of the CWPU UIP was held via conference call on May 9, 2019, at 9:00 a.m., pursuant to proper notice thereof.

The meeting was called to order by Chair Conover at 9:00 a.m. The following individuals were in attendance:

<u>Trustees</u>	<u>Alternate Trustees</u>	<u>Administrators</u>	<u>Public Utility District</u>
Melina Conover			Benton PUD
Barbara Davis			Douglas PUD
Marilee Kuehne			Ferry PUD
Darla Stevens		Diane Moseley	Grant PUD
	Katie Pfitzer	Dana Kincaid	Okanogan PUD

Others in attendance:

CWPU UIP Benefits Program Administrator: Sylvia Hubbard
Alliant: Kerri Coyle

CWPU UIP Interlocal Agreement

Ms. Hubbard explained that Article VIII of the Interlocal Agreement states that the CWPU UIP Trustees shall vote on the adoption of the revised Interlocal Agreement during a regular or special meeting. In accordance with WAC 200-100-0202, the Board of Commissioners of each utility will have to adopt the revised Interlocal Agreement per resolution, authorizing the General Manager or his designee to sign the revised Interlocal Agreement.

Motion was made by Alternate Trustee Pfitzer and seconded by Trustee Davis to adopt the revised Interlocal Agreement as presented and to bring the revised Interlocal Agreement to the CWPU Manager meeting on May 10, 2019 with the request for adoption by their respective Commission per resolution. Motion passed unanimously.

Catapult

Chair Conover explained that Benton PUD contracted with Catapult to conduct onsite biometric screenings as a pilot project in 2018. Chair Conover spoke about the employee experience, ease of administration, and the data received through aggregate reporting. She requested approval for Benton PUD to engage with Catapult to provide onsite biometric screenings in 2019. Discussion ensued about disruption, cost and reporting.

Outcome/Future Action:

- Add the topic of contracting with Catapult for the 2019 biometric screenings to the Employee Insurance Advisory Committee (EIAC) meeting agenda.

Benefits Program Administrator Update

- **Claims Audit:**

Ms. Hubbard participated in a call with Alliant, CTI, and Premera on April 29, 2019 to discuss audit findings:

 - Medical diagnosis claim paid as preventative: After review of the claim, it was determined that that the screening met the guidelines of the ACA taskforce preventative screenings.
 - Payment of professional radiology component in which no technical component was billed: Keeping the member experience in mind, Premera processes claims in the order they are billed, however Premera's special investigation unit data mines and monitors for abuse.
 - Over-accumulation of family deductibles: Premera looked at all claims and identified 15 impacted members for a total of 23 claims, which are being reprocessed.
 - Coordination of benefits: Starting in 2018, Premera started utilizing COB Smart Solution to identify members who are double covered. Premera continues to work with the Rawling group regarding Medicare coverage and to reach out to members if diagnosis codes indicate that the claim may be accident related.
 - Customer Service call performance guarantee cannot be measured specific to UIP calls.
 - Overpayments of \$25 are not being pursued by Premera due to the high cost associated with collecting the outstanding money. It was recognized that Premera's financial accuracy rate exceeds 99%.
 - Ms. Winters will reach out to Calypso to request subrogation recovery reports.
 - Per Washington State law, emergency services, such as ambulance services have to be covered as in network.
 - In accordance with Premera's administrative policy, subrogation of claims will be pursued when claims cost exceed \$2,000. Premera clarified that the \$2,000 threshold only applies for claims with diagnosis codes that do not clearly indicate another party's liability, however, if the diagnosis supports third party liability, claims are investigated immediately, regardless of the incurred claims amount.
 - ACA preventive care and drug lists differ between the PPO plan and the CDHP plan. Ms. Hubbard requested that those drug lists are be aligned to include the PV1 drug list at renewal.

Outcome/Future Action:

- Premera will further investigate the claim with an anemia diagnosis.
 - Premera will work with Calypso to provide subrogation recovery reports.
 - Premera will look into providing an overpayment report.
 - Ms. Hubbard will contact CTI to finalize the audit report.
- **Washington Paid Family and Medical Leave (WA PFML):**

In an effort to learn more about the WA PFML, Ms. Hubbard attended the AWC Labor Law Institute, May 1 – 3, 2019 in Yakima. She participated in presentations provided by the Employment Security Department and Summit Law.


Outcome/Future Action:

- Recognizing the complexity of the WA PFML, a subcommittee was formed, comprised of Grant PUD, Okanogan PUD, and Benton PUD.
- ComPsych Training – Supervisor/Manager EAP Orientation: A conference call with Alec Hawley to discuss the option of offering an orientation for new supervisors and managers was held on May 6, 2019.
- Ms. Hubbard met with Franklin PUD’s Contract Administrator to learn about procurement and contracting requirements for public entities.
- The EIAC meeting is scheduled for May 22, 2019. Vice Chair Pfitzer will facilitate the meeting in the absence of Chair Conover.

To communicate effectively, Chair Conover requested that the Trustees contact the Benefits Program Administrator as their single point of contact. The same will be communicated to the vendors and broker.

The meeting was adjourned at 9:55 am.

Approved by Trustees on June 13, 2019.

x 

Melina Conover, CWPU UIP Chair