Every month you receive a bill from Grant PUD that provides detailed information of your electrical service. Each item on your Grant PUD bill has a purpose. Learn more in the following list:

1. **ACCOUNT NUMBER:** Every Grant PUD account has a unique account number, even if the contact information is the same.

2. **BILLING DATE:** The date your bill was printed. Any charges and/or payments processed after this date will appear on your next bill.

3. **DUE DATE:** Represents the due date of your current charges only. Please note if there is an unpaid balance from any prior bills, that unpaid balance is due immediately.

4. **DATES:** The number of days in your billing period is shown on each bill. Most billing cycles run from 28 and 35 days, and may vary due to holidays, etc. Keep in mind that during extreme cold or hot weather, a few days more or less in a billing cycle will affect your bill.

5. **READS:** The amount of electricity you use is determined by subtracting the previous meter reading from the current reading. Multiply the difference by meter multiplier (typically 1 for residential) to calculate electricity used (kWh).

6. **MULTIPLIER:** Meters that count kWh use a multiplier of 1, most commonly for residential customers. Meters that count kWh by 20’s have a multiplier of 20. After your meter is read and the difference between the old and new reading is established, a multiplier is used to convert that difference into use.

7. **ESTIMATED USE:** The advanced metering program allows staff to read data generated by any meter in our county—all without leaving the office. The program ensures meter readings are not estimated, so this area will typically be listed as "No".

8. **CONSUMPTION GRAPH:** Use this chart to compare your energy billed from month to month.

9. **SHARE THE WARMTH CONTRIBUTION:** If you would like to donate to help low-income families pay their utility bills, write the amount in this box. Add this to the “Amount Due” and write the new total in the box next to “Total Amount Paid.”

* Elements of your bill may vary. If you have specific questions regarding your bill, contact us at 509-766-2505.